



Hunters Hall Co-op Bulletin

November 2018

In this Bulletin:

- Strategic Options Appraisal
- Staffing Update
- Universal Credit
- Skip Update
- Green Recycling Bins
- Advice on Condensation
- Website

Strategic Options Appraisal We Need your Help!!

As a Member and tenant of the Co-op you receive some of the services provided by us and your views on the way we deliver these services are very important to us. We would love to hear your views – good or bad. You will have received your invitation to our Open Evening on Monday, 26 November from 5.00 pm - 6.30 pm at the Committee Room, 56 Niddrie House Avenue which provides an excellent opportunity to tell us what you think! The consultant carrying out the Strategic Options Appraisal, Paul McNeill, will be there to hear your thoughts on the Co-op and the service it delivers. Paul will also be on hand to answer any questions you may have on the appraisal process. **PLEASE COME ALONG AND HAVE YOUR VIEWS HEARD.**

If any Member would prefer to have a discussion with Paul over the phone, would like an office appointment or home visit to have their views heard, please contact the Co-op office and we will arrange this for you. Paul will also carry out phone call interviews to some Members and we would be grateful for your participation if Paul phones you.

Staffing Update

Sylvia Clyde resigned from post of Interim Director from 19 November 2018 and will resume her former role of Senior Housing Officer.

The Management Committee appointed Geraldine Connolly as Interim Director from 20 November 2018. This post is for 6 months. Geraldine will continue work on the Co-op's Strategic Options Appraisal and Governance Improvements.

We welcome Geraldine to Hunters Hall Housing Co-op and look forward to working with her.

Universal Credit

Universal Credit is Coming

Universal Credit is being introduced to Edinburgh on 28 November 2018. Universal Credit (or UC) is a single benefit introduced by the UK Government to help with living and housing costs for people of working age who are on a low income or out of work.

We have attached an information leaflet about Universal Credit. Please contact the office if you have any questions about this – staff are here to help and offer assistance.

Co-op Skip

Skip Update

The skip is a popular service in the Community but due to persistent fly tipping and overfilling (detailed in September's Bulletin) this service is currently suspended. The Management Committee will make a decision on the future of this service at their meeting on 21 November 2018 and we will write out to update all Members on the outcome.



Recycling and Bulky Items in the Niddrie House Area

Green Recycling Bins

Co-op tenants have their own individual green bins which are collected every second Friday.

There are also two green lid communal recycling bins located opposite the Co-op office and Edinburgh Council have recently replaced the lid of one of them.

These bins are emptied once a week.

A reminder that the following items **can** be placed in your own bin and the communal recycling green bins:-

- Cardboard
- Clean plastic bottles, pots, tubs and trays
- Clean cans and tins
- Drink cartons, e.g. juice and milk cartons
- Empty aerosols and foil

You **can't** put these items in your own green recycling bin or the communal recycling bins:-

- Plastic bags
- Glass
- Wrappers, crisp bags or photographs
- Polystyrene
- Plastic toys or plant pots
- Food waste

Recently, a number of items that were not recyclable were left in and beside the green recycling bins, these included duvets and landfill waste.

At a cost to the Co-op these items were uplifted as we were unable to identify who had dumped them.

To help prevent further costs to the Co-op, please only place the recyclable items stated above in these bins.



Uplifts

Larger bulk items should:-

- be taken to the Council waste depots (Old Dalkeith Road is the nearest)

Or

- a special uplift arranged via the Council website

If the following items are in decent condition, then you may be able to get an uplift for free:-

- Beds
- Sofas
- Tables
- Chairs
- Bikes
- White goods

Either call the re-use line on:

Tel: 0800 0665 820

Or

Call Edinburgh Furniture Initiative:

Tel: 0131 557 7900

Your help in keeping Niddrie House clean and tidy is appreciated



Condensation

With winter upon us the Co-op receive a rise in the number of reports about condensation. Often lack of ventilation and too much moisture contribute to black mouldy areas appearing on walls and near windows, etc. Attached is an information sheet on condensation and tips on how to reduce the risk of getting condensation in your home. We would encourage everyone to read this to raise their awareness of condensation and how to best avoid it.

Co-op Office opening hours:

Monday	9.00 am	-	12.30 pm
Tuesday	10.00 am	-	12.30 pm
Wednesday	9.00 am	-	4.00 pm
Thursday	9.00 am	-	12.30 pm
Friday	9.00 am	-	12.30 pm

Phones open until:

2.00 pm	Monday, Tuesday & Thursday
4.00 pm	Wednesday
12.30 pm	Friday

Co-op main phone no: **0131 657 3379**

For emergency repairs,
call the Co-op's main number
0131 657 3379

The website address is: www.huntershall.org.uk

The website is a work in progress and over time we plan to add lots more functions, e.g. rent payments and will continue to upload relevant information to keep all our tenants, service users and the general public informed of our activities.

Please visit the website soon! – you can report a repair on it!